Email for submitting forms: instructions@stanlib.com Fax Number: +264 61 294 2533 Email for raising queries: info@stanlib.com.na



New Business Investment Form - Legal Entity: Trust

Collective Investments (Unit Trusts): Namibia

Important Notes:

ENTITY TYPE *

- This application form is solely for the New Account Opening Purposes.
- All beneficial owners and authorised signatories to this investment need to complete and submit the relevant sections.
- Existing Portfolio Holders are to use the Additional Investment Form for any additional deposits (top-up investments).

A copy of this form must be sent to the Manager and the Financial Adviser must also retain a complete copy. All amendments / changes made on the application form are to be initialled by the investor.

TRUST					
*Compulsory section.					
CLIENT DETAILS: LEGAL I	ENTITY *				
All entities are required to complete All controlling persons are required					
REGISTERED NAME OF ENTITY					
TRADE NAME					
DATE OF INCORPORATION	D D M	- Y Y Y Y	REGISTRATION NUMBER		
COUNTRY OF INCORPORATION					
JURISDICTION OF OPERATION					
PRINCIPAL PLACE OF BUSINESS					
*Compulsory Section					
SOURCE OF FUNDS *					
CODE:					
01. Donations	04. Credit			07. Insurance	e pay out
02. Trade / business	05. Passive income (Renta	al / Dividends / Interest)		08.Tax refund	d
03. Venture capital	06. Savings				
*Compulsory Section					
PURPOSE OF INVESTMEN	T *				
CODE:					
01. Start and expand a business	02. Treasury	03. Balance sheet management	04. Capital investme	nt	05. Winding up estate
*Compulsory Section					



BUSINESS ACTIVITY *								
CODE:								
01. Entertainment / Hospitality	04. S	ales		07. Ad	ministrative and	support service		10. Maintenance
02. Management / Consulting	05. T	rust Management	(08. Dis	stribution			11. Marketing
03. Production and supply	06. 0	Customer service		09. Fina	ancial services			12. Wholesale and retail
*Compulsory Section								
INDUSTRY *								
CODE:								
01. Government, state owned enterprise, armed forces	05. Politics		09. Unem	nployed	i	13. Construction		17. Human health and social work activities
02. Gambling	06. Trust ma	anagement	10. Admi	nistrati	ve and support	14. Professional, s and education	scientific, technical	18. Information, technology and communication
03. Non-profit / religious organisation	07. Mining a	nd quarrying	11. Agrice	ulture,	forestry and	15. Electricity, wat	er, gas supply and	19. Manufacturing, wholesale or retail
04. Real estate	08. Motor ve	hicles, transportation,	12. Arts,		inment,	16. Financial, inve	stment and insuranc	re
*Compulsory Section								
ADDRESS DETAILS *								
PHYSICAL ADDRESS *								
COMPLEX / UNIT / BUILDING NUMBER					COMPLEX / BUILDING NA	AME		
STREET NUMBER					STREET NAM	ИE		
SUBURB					CITY			
COUNTRY					POSTAL COL	DE		
POSTAL ADDRESS *								
SAME AS PHYSICAL ADDRESS	3							
POSTAL ADDRESS TYPE	РО ВОХ	STREET ADD	RESS	PI	RIVATE BAG	POSTNET	SUITE	
PO BOX NUMBER / STREET NUMBER					POST OFFIC			
CITY OR TOWN					PROVINCE / COUNTY	STATE /		
POSTAL CODE					COUNTRY			
*Compulsory section					COUNTRY			
CONTACT PERSON REPR	RESENTI	NG LEGAL EN	NTITY	*				
CONTACT PERSON'S DOCUMENTS			••••					
TITLE					NAME/S			
SURNAME						ORT NUMBER		
PASSPORT EXPIRY DATE	-	-			DATE OF B		- [
COUNTRY OF BIRTH	D	M M Y	Y Y	Y			D D	M M Y Y Y Y
CELLPHONE (DIALLING CODE)					TELEPHON	E (DIALLING COD	DE) -	
EMAIL ADDRESS								
COUNTRY OF RESIDENCE								



NATIONALITY										DO Y	OU I	HAVE	DUA	L CIT	IZEN	SHIP			YES			NO	1		
IF OTHER PLEASE SPECIFY																									
*Compulsory section																									
ADDRESS DETAILS	FOR CON	ITAC	ΤP	ERS	ON	REI	PRE	SE	NTI	NG	LE	GAI	_ EN	JTIT	ΓY [,]	k									
PHYSICAL ADDRESS *																									
COMPLEX / UNIT / BUILDING NUMBER									C	OMP IAME	LEX.	/ BUIL	DING	}											
STREET NUMBER									s	TREE	T N	AME													
SUBURB									С	ITY															
COUNTRY									Р	OSTA	L CC	DDE													
*Compulsory section .																									
ANNEXURE A: AUT	HORISED	SIG	SNA	TOF	RIE:	S																			
It is hereby resolved that transactions with STANLIE	3 as set out o					pear	on t	the a	autho	risec	l sig	nato	ry lis	t, are	e au	thori	sed t	o act	t on l	beha	lf of	the (entity	/ in a	all
List of directors/membe	rs/trustees			ı	I		ı	ı		I	1			I				I	I						
NAME/S		<u> </u>																				<u></u>	<u> </u>	<u></u>	
SURNAME																									
IDENTITY/PASSPORT NUMB	ER																								
CELLPHONE NUMBER				-																					
DESIGNATION																									
EMAIL ADDRESS																									
SPECIMEN SIGNATURE																									
SIGNING ARRANGEMENT		ALC	ONE							JOII	NTLY	,													
NAME/S																									
SURNAME																							Ī	Ī	
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DESIGNATION																			
EMAIL ADDRESS																			
SPECIMEN SIGNATURE																			
SIGNING ARRANGEMENT		ALO	NE						JOIN	NTLY									
INSTRUCTION DETAILS																			
SIGNATURES PER INSTRUCTION:																			
Please complete the section below should	a specia	al signi	ing arra	angeme	ent be a	applica	ble in	terms	of the	follov	ving t	ransa	ctions	s:					
ADDITIONAL INVESTMENTS																			
CHANGE OF DETAILS																			
REDEMPTIONS																			
SWITCHES																			
*Compulsory Section																			

BENEFICIAL OWNER & RELATED PARTY

Annexure B: Beneficial Owner

Collective Investments (Unit Trusts)

The The Financial Intelligence Act 13 of 2012 and its amendments (FICA) requires us to identify the Investor, their Beneficial Owners/Controlling Persons and other representatives and to verify their identities.

Beneficial owner/Key Controller: "beneficial owner" means a natural person referred to in Schedule 5 of the Financial Intelligence Act 13 of 2012 who -

(a) for the purposes of this Act, ultimately owns or controls -



(ii) a trust or other legal arrangeme(iii) the proceeds of a life insuranceinsured event occurred; or		ther related inves	tment policy when ar	n							
(iv) a partnership,											
where such ultimate ownership or indirectly or through a chain of ow					egal entity equal to or gr	eater than 2	20% holdin	g or owns th	e bank acco	ınt used by e	entity
2. In relations to a trust -											
(a) the settlor;(b) a trustee;(c) a protector, if any;(d) a natural person who is a bene(e) any other natural person exercise.	cising ultimate	control over the t	trust by other means;	or	-						
(f) any other natural person exercise person or with the consent of anot (i) dispose of, advance, lend, inves (ii) vary or terminate the trust; (iii) add or remove a person as a bin (iv) appoint or remove a trustee or	ther person, t st, pay or app beneficiary or give another	the person has ult oly trust property; r as a class of bea person control ov	timate power to - neficiaries of the trus rer the trust; or	st;		y other mea	ans, such t	hat when the	e person acts	alone or join	itly with another
(v) direct, withhold consent or over		·	ferred to in subparag	graphs (i) to	(iv)						
TYPE OF BENEFICIAL OWNER			CIAL OWNER		CONTROLLING	PO	WER OF	ATTORNE	v		
* Compulsory fields	itoi III	DENETIC	JIAL OWNER		PERSON		WEICOI	AITORNE			
BENEFICIAL OWNE	ER DETA	AILS - CON	MPLETE THIS	S SECT	ION ONLY IF	BENEF	ICIAL	OWNE	RISAL	EGAL E	NTITY
ENTITY NAME*											
REGISTRATION NUMBER*											
DATE OF REGISTRATION*		D D	- M M	YY	YY						
CONTACT NUMBER*											
COUNTRY OF OPERATION*											
COUNTRY OF REGISTRATIO	N*										
* Compulsory fields											
BENEFICIAL OWNE	ER DETA	AILS - CON	MPLETE THI	S SECT	TON ONLY IF	BENEF	FICIAL	OWNE	RISA	N INDIN	/I DUAL
TITLE *					NAME/S *						
SURNAME *					ID/PASSPORT N	UMBER *					
MAIDEN NAME					PASSPORT EXPIR	RY DATE *	D	- D		YY	YY
DATE OF BIRTH *	D D	- M M	- Y Y Y	Y	GENDER	FEMALE		MALE	IVI IVI	, ,	' '
MARITAL STATUS *	SINGL	E .	MARRIED								
CELLPHONE (DIALLING COD	PE) *	_			TELEPHONE (DIAL	LING COE	DE)				
EMAIL ADDRESS *											
COUNTRY OF PRIMARY RESIDENCE*											
COUNTRIES OF CITIZENSHIP*											
NATIONALITY *											
* Compulsory fields										I.	ygeren Y
										B***	



(i) a client or natural person; or

(i) a legal person;

(ii) a natural person on whose behalf a transaction is being concluded; or

(b) exercises ultimate effective ownership or control over -

FATCA DECLARATION

As part of STANLIB's obligation to comply with the U.S. Foreign Account Tax Compliance Act (FATCA), we require you to provide us with your tax information where applicable and will keep a record of such information. We will only disclose this information to the relevant tax authorities if and when required as per FATCA regulation.

TAX INFORMATION FOR LEGAL ENTITIES
ARE YOU A U.S. ENTITY OR, IS YOUR ENTITY RESIDENT FOR TAX PURPOSES IN THE U.S. YES NO
f you have answered "YES", please submit the following United States of America Internal Revenue Services (IRS) form: W-9 form. f you have answered "NO" please submit the following United States of America Internal Revenue Services form: W-8BEN-E form.
CORRESPONDENCE PREFERENCE
All statements, reports and notices will be sent to you via the selected preference indicated below:
ELECTRONIC (EMAIL) MONTHLY STATEMENT ANNUAL FINANCIAL STATEMENTS
HARD COPY (POSTED) MONTHLY STATEMENT ANNUAL FINANCIAL STATEMENTS
INVESTMENT SELECTION
LUMP SUM: BANK DEPOSIT LUMP SUM: ONCE OFF DEBIT RECURRING PLAN: RECURRING DEBIT ORDER
Complete the investment amount next to the portfolio selection in the space provided

Please Note:

- 1. In the interest of 'best advice' the Manager promotes the use of a licensed Financial Adviser. Should a Financial Adviser, who must be contracted with the Manager, be used by the Client, the Manager will pay a portion of its initial manager charge, as well as a portion of its service charge, to the Financial Adviser for the services rendered by the Financial Adviser to the Manager.
- 2. Initial manager charges are negotiable between the Financial Adviser and the Client, and should depend on the level of professional advice/service rendered. The Financial Adviser can only negotiate their portion of the initial manager charge. The Manager, at its sole discretion, may vary the percentage of the total upfront charge that it pays to the Intermediary.
- 3. A sliding scale is normally applicable to the initial manager charge. However, the Client and the Financial Adviser may agree on a different arrangement, in which case an initial manager charge as agreed, between the Client and the Financial Adviser, will be charged on the investment transaction. If no initial manager charge is indicated, the sliding scale will apply.
- 4. If the Client chooses not to use a Financial Adviser service, the maximum initial manager charge will be applied to the investment. The sliding scale will be applied please consult the portfolio charges brochure.
- 5. Service charges (annual administration charges) are set by the administrator.

Portfolio Name	Class	Maximum upfront manager charge	Maximur cha		Min	imum ir amo		ment	Investmer	nt amount	Total upfront manager
		Financial Adviser Portion	Total Charge	Financial Adviser Portion	Lun	np sum		ebit rder	Lump sum	Debit Order	charge
Fixed Interest, Income and Portfolios											
Standard Bank Namibia Cash Plus Fund (Retail)	R	0.75%	0.50%	0.00%	N\$	10 000	N\$	500	N\$	N\$	%
Standard Bank Namibia Cash Plus Fund (Retail)	B1	0.45%	0.60%	0.10%	N\$	10 000	N\$	500	N\$	N\$	%
Standard Bank Namibia Flexible Property Income Fund (Retail)	А	3.00%	1.50%	0.30%	N\$	10 000	N\$	500	N\$	N\$	%
Standard Bank Namibia Flexible Income Fund (Retail)	А	1.00%	1.00%	0.25%	N\$	10 000	N\$	500	N\$	N\$	%
Standard Bank Namibia Income Fund (Retail)	А	1.00%	1.00%	0.25%	N\$	10 000	N\$	500	N\$	N\$	%
Standard Bank Namibia Money Market Fund (Retail)	А	0.00%	0.60%	0.10%	N\$	10 000	N\$	500	N\$	N\$	%
Standard Bank Namibia Money Market Fund (Retail)	B5	0.00%	0.50%	0.00%	N\$	10 000	N\$	500	N\$	N\$	%
Asset Allocation Portfolios											
								Total	N\$	N\$	



Portfolio Name	Clas	Maximum upfront manager charge		m service arge		investment ount	Investme	ent amount	Total upfront manager
, onone name	Olde	Financial Adviser Portion	Total Charge	Financial Adviser Portion	Lump sun	Debit Order	Lump sum	Debit Order	charge
Standard Bank Namibia Inflation Plus Fund (Retail)	А	3.00%	1.50%	0.50%	N\$ 10 000	N\$ 500	N\$	N\$	%
Standard Bank Namibia Managed Fund (Retail)) A	3.00%	1.50%	0.50%	N\$ 10 000	N\$ 500	N\$	N\$	%
Other									
							N\$	N\$	%
							N\$	N\$	%
							N\$	N\$	%
						Total	N\$	N\$	
INTEREST TAX EXEMPTION	NS OF	R REDUCE	ED RAT	ES					
1. On interest earned the Receiver of	of Inlan	d Revenue	will levy a	a withhold	ding defau	t tax rate	of 10%.		
I HAVE AN EXEMPTION OR REDUC	ED RAT	E ON INTERE	ST WITHH	OLDING T	ΆΧ				
If you are exempt or have a reduced rate,	please s	submit proof o	of exemption	on or reduc	ced rate.				
DEPOSIT REFERENCE - PR	OOF	OF DEPC	SIT RE	EQUIRE	D				
DEPOSIT AMOUNT	N\$								
DEPOSIT DATE	D	- D N	-	YY	YY				
DEPOSIT REFERENCE E.G. ID NUMBER, CONTRACT NUMBER ETC									
DEBIT ORDER DETAILS FO	OR A	ONCE OF	F DEBI	Т					
Note: Once off / Monthly debit orders will ONCE OFF DEBIT AMOUNT	be load	ed for deduct	ion from th	ne current a	account wit	nin 3 to 4 wo	orking days of receipt o	f a valid New Application	ı Form.
	INΦ								
ONCE OFF DEBIT DATE	D D	- <u>M</u>	М -	YY	YY				
A maximum of N\$			ma	ay be deb	ited from a	client's b	ank account within a	45 day period. I here	eby authorise
STANLIB to arrange with my bank for the life of the investment on the spe			he invest	-					•
DEBIT ORDER DETAILS FO	OR A I	NEW REC	URRIN	IG DEB	IT ORDI	ER			
DEBIT ORDER PREFERRED DATE	15	ST (DEFAULT	DATE)	15TH	25	тн со	MMENCEMENT DATE	- Y	YYY
PAYMENT FREQUENCY	М	ONTHLY	QL	JARTERLY	В	-ANNUALLY	ANNUALLY		
*If no date is selected, we will default to the 1st *If the payment frequency is not selected, we w		_							
BANKING DETAILS FOR D	EBIT	ORDERS							
BANK									
BRANCH							BRANCH CODE		
ACCOUNT NUMBER									
ACCOUNT TYPE	CI	HEQUE			SAVINO	SS	1	FRANSMISSION	



ACCOUNT HOLDER'S ID NUMBER

ACCOUNT HOLDER'S NAME																									
SIGNATURE OF BANK ACCOUNT HOLDER/ AUTHORISED SIGNATORY																									
Once off debits are not allowed from * For individuals: Certified copy of tl * For entities: Standard Bank – Ban dentity document with a specimen s	he thi k acc	ird pa	arty' t ma	's ide indat	entity te * (/ docu Other	ımeı ban	nt wi	th a	spec	cime	n sig	nat	ure.						and	da c	ertifie	∍d co	py of	f
ANNUAL CONTRIBUTION	INC	REA	ASE	FO	R A	REC	CUF	RRI	NG	DE	віт	OR	RDE	ER											
Should you wish to increase your re	currin	ıg de	ebit o	orde	r pre	mium	aut	oma	ticall	y ea	ch ye	ear, p	plea	ase in	dicat	e thi	s bel	ow:							
PERCENTAGE INCREASE PER ANNUM		5%					10	0%					15%	6				20%							
AMOUNT INCREASE PER ANNUM	N\$					T				1.		T													
EFFECTIVE DATE			1 -			-																			
	D	D		M	М		Y	Y	Y	Y															
INCOME DISTRIBUTION																									
All distributions will be reinvested as	s per	the i	nves	stme	nt se	electio	n ui	nless	oth	erwi	se in	struc	cted	d.											
PAY INTO MY BANK ACCOUNT								YE	S																
REINVEST INTO A DIFFERENT EXISTING	STAN	NLIB F	POR	TFOL	.IO			YE	S																
NAME OF SELECTED PORTFOLIO OR ST	TANLIE	B AC	COU	NT N	UMB	ER																			
BANKING DETAILS FOR P.	AYN	1EN	TS																						
Payments to third party bank accou	nts a	re no	ot al	lowe	d. P	aymeı	nts (can (only	be p	aid i	nto a	an a	accoui	nt in	the r	name	of tl	ne cl	ient					
BANK																									
BRANCH														В	RANG	CH C	ODE								
ACCOUNT NUMBER																									
ACCOUNT TYPE		CHE	QUE							SAV	'INGS	3		'				TRA	NSM	ISSI	ON				
ACCOUNT HOLDER'S ID NUMBER																									
ACCOUNT HOLDER'S NAME													1												
REGULAR INCOME OPTION	И (C	ASH	H F	LO	ΝP	LAN)																		
The regular income option allows yo commencement date of the regular days, depending on your bank.																									
LOAD A NEW REGULAR INCOME OPTIO	N				Y	ΈS			NO																
CHANGE AN EXISTING REGULAR INCOM	ME OP	NOIT	1		Y	ΈS	Ī		NO																
CANCEL REGULAR INCOME OPTION					Y	ΈS			NO																
		Po	ortfo	olio C	hoice	e														Am	ount				
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PAYMENT FREQUENCY		МО	NTHL	Y			QUAR	TERL	Y		BI-ANNUALLY		ANI	NUAL	LY								
COMMENCEMENT DATE			-			-					PREFERRE	D DA	ATE			-			-				
	D	D		М	М		Y	Y	Y	Y				D	D		М	М		Y	Y	Y	Y

FINANCIAL ADVISER

- 1. The Client hereby confirms that he/she has appointed/hereby appoints the Financial Adviser (FA) for purposes of his/her dealings with STANLIB.
- 2. The Client agrees that STANLIB will pay the FA the charges as set out in this application form. Where the FA is a legal entity (e.g a company or a close corporation) the FA is represented herein by the natural person identified in the relevant block below.
- 3. Where the Client has terminated his FA's appointment, it is the Client's responsibility to advise STANLIB of such termination immediately. On receipt of such written notification, STANLIB will cease payment of all charges, other than accrued charges to the FA.
- 4. The Client understands that where he/she changes FA the consequences of such change may result in different or new fund and fees structures.

FINANCIAL ADVISER 1						
FA LICENCE NO:						
STANLIB ID						
NAME OF SOLE PROPRIETOR OR NAME OF REPRESENTATIVE						

FIA AND BUSINESS REQUIREMENTS

Unless previously provided to STANLIB Namibia Unit Trust Management Company Limited, please send verified/ certified copies of the documents set out below. These are used to verify the identity of the investor. Strictly, only clear, legible copies of identity and other documents will be accepted.

Trusts

- Trust deed or other founding document (e.g. will for Will Trust)
- · Authority to act: Trustee resolution and letter of authority from the High Court, beneficiary, the founder and persons authorised to act
- · Proof of physical business address of Master of High Court (stamp on the letter of authority)
- **Business Financial Statements**

Deceased estates

- Letter of executor-ships/Letter of Authority
- · Authority to act: Special Power of attorney (if applicable executor-ships/ authorised signatories resolution (if more than one))
- · Identity document, physical address and contact details of the persons authorised to

TERMS AND CONDITIONS

- 1. Net Asset Value (NAV): Prices are calculated on a NAV basis, which is the total value of all assets in the Portfolio including any income accrual and less any permissible deductions from the Portfolio divided by the number of participatory interests in issue. Permissible deductions include brokerage, Securities Transfer Tax, auditor's fees, bank charges, NAMFISA fees and the service charge levied by STANLIB Namibia Unit Trust Management Company Limited ("the Manager").
- 2. Initial Manager Charges: The initial manager charge is deducted from the full investment value and the remaining amount is allocated to the selected investment options. Commission paid to Financial advisers is incorporated in the initial manager charge. Any additional investment will incur an initial manager charge.
- 3. Service Charge: The service charge for the individual portfolios is accrued daily and levied monthly on the market value of the portfolio. Certain portfolios have a performance based service charge which shall be a variable amount that may either increase or decrease, depending on whether the Manager has added or detracted value for the portfolio relative to a passive investment in the portfolio's benchmark. Please refer to the latest fact sheet(s) for more details. The service charge is normally deducted from the income received by the portfolios.
- 4. Performance Fees: Where fees are not accrued daily, the fee accrual is lagged and rolling measurement periods are used, certain participatory interest holders may carry a lower proportion of the performance fee relative to performance enjoyed. Whilst other Clients may carry a higher proportion of the performance fee relative to performance enjoyed. Where underlying portfolios charge implicit performance fees (i.e. implicit in their unit prices), participatory interest holders may carry these performance fees regardless of whether the top-tier portfolio or mandate has out-performed its own benchmark.
- 5. Total Expense Ratio: The Total Expense Ratio (TER) of a portfolio is a measure of the portfolio's assets that were relinquished as operating costs expressed as a percentage of the daily average value of the portfolio calculated over a period of usually a financial year. Typical expenses which are deducted from a portfolio include brokerage, Securities Transfer Tax, auditor's fees, bank charges, NAMFISA fees and the service charge levied by the Manager. The TERs can be located on the Fact Sheets.
- "switch" involves selling participatory interests (units) in one portfolio and investing the proceeds in another portfolio. The Manager does not normally charge initial manager charges twice, other than in the instance where the original entry was into a portfolio with lower charges than the portfolio into which the Client will be investing.

 Accordingly, the Client will have to pay in the difference in the initial manager charges. However, the Client and the Financial adviser may agree on a different arrangement to that mentioned

above, in which case an initial manager charge as agreed, between the Client and the Financial adviser, will be charged on the switch transaction. As costs may change from time to time, please consult with your authorised Financial adviser.

7. Income Distributions: Income distributions are made at regular intervals for all portfolios. Portfolios either declare distributions monthly, quarterly (31 March, 30 June, 30 September, 31 December), bi-annually (30 June, 31 December), or annually (31 December). These distributions are paid by no later than the last working day of the following month. Please refer to the latest fact sheet(s) for more details.

Standard Bank Namibia Cash Plus Fund us a non-distributing fund.

- 8. Money Market Portfolios: The price of each participatory interest (unit) is aimed at a constant value for all Money Market Portfolios. The total return to the Client is primarily made up of interest received but, may also include any gain or loss made on any particular instrument. In most cases this will merely have the effect of increasing or decreasing the daily yield, but in an extreme case it can have the effect of reducing the capital value of the portfolio. The Manager will endeavour to give Clients access to their cash within a period of 48-hours (excluding public holidays in Namibia and South Africa), provided that there are no outstanding administrative issues between the Manager and the Client, and that the Client's repurchase request has reached the Manager before 12h00 on any business day. The Manager will not accept responsibility for not being able to make payment to the Client within 48 hours if the above-mentioned requirements have not been met, or the delay was caused due to circumstances beyond the control of the Manager.
- 9. Electronic Transactions: the Client agrees that the Manager shall be entitled to implement all instructions and applications of whatever nature received on their Internet site, by telephone, by fax or any other electronic medium and which appear to emanate from the Client. The Manager is indemnified against any losses, claims or damages arising from acting on such instructions and/or applications, notwithstanding that it may later be proved that any such instruction was not given by the Client. The Client agrees that the electronic records of all instructions and applications processed by/or on behalf of him/her or which purport to be processed on behalf of the Client via STANLIB's Internet site, telefax, telephone or any other electronic medium shall constitute prima facie proof of the contents of such instructions and applications.
- 10. Payments: Redemptions, regular income options and income distribution payments can only be made electronically into an account in the name of the Client. No third party or cheque payments will be made.

11. General

- 11.1. Collective investment schemes in securities are generally medium to long term investments
- 11.2. The value of participatory interests may go down as well as up and past performance is not necessarily a guide to the future.
- 11.3. An investment in the participations of a collective investment scheme in securities is not the same as a deposit with a banking institution.
- 11.4. Where exit charges are applicable, participatory interests are redeemed at the net asset value where after the exit charge is deducted and the balance is paid to the Client.

 11.5. A Portfolio of a collective investment scheme in securities may borrow up to 10% of the market value of the Portfolio to bridge insufficient liquidity as a result of the redemption of
- participatory interests, and may also engage in scrip lending.

 11.6. Where different classes of participatory interests apply to certain Portfolios, they would be subject to different charges



- 11.7. A schedule of charges and maximum charges is available on request from the Manager. Commission and incentives may be paid and if so, would be included in the overall costs. Ongoing commission may be paid to Financial advisers. Such ongoing commission, if applicable, will be paid by the Manager from the service charge paid to it. Details of such ongoing commission paid by the Manager to the Financial adviser on record in respect of your investment are available on request from the Manager.
- 11.8. The exposure limit to a single security in certain Portfolios can be greater than is permitted for other Portfolios.
- 11.9. A Fund of Funds Portfolio only invests in other portfolios of collective investment schemes, which levy their own charges, which could result in a higher cost structure for these portfolios.
- 11.10. A Feeder Fund Portfolio only invests in the participatory interests (units) of a single portfolio of a collective investment scheme, apart from assets in liquid form.

 11.11. The Manager reserves the right to close certain Portfolios from time to time in order to manage them more efficiently. More details are available from the Manager.

 11.12. The holdings of offshore investments in certain portfolios are subject to current Bank of Namibia regulations.

- 11.13. Forward pricing is used.
- 11.14. Fluctuations or movements in exchange rates may cause the value of underlying offshore investments to go up or down.
- 11.15. The Manager undertakes to repurchase participatory interests at the price calculated according to the requirements of current legislation, and on the terms and conditions of the relevant Deeds.
- 11.16. Payment will be made within 14 days of receipt of a valid repurchase form. Please note that there is a 21-day clearance period for cheques and direct deposits, a 45-day clearance period for debit orders, and a 60-day clearance period for once-off debit orders received as investments.

 11.17. All portfolios are valued at 15h00, except for fund of funds which are valued at 24h00. For non-money market funds, investments and repurchases will receive the price of the same day
- if a complete instruction is received prior to 15h00. For money market funds, investments will receive the price of the same day if a complete instruction is received prior to 12h00, and repurchases will receive the price of the following day if a complete instruction is received prior to 12h00. The price, which will apply to an instruction received on a Saturday/Sunday or a public holiday will be that of the following working day. Times are GMT+2.

 11.18. The Client confirms that neither the Manager nor any of its staff provided any advice and that the Client has taken particular care to consider whether the investment is appropriate
- considering the unique investment objectives, financial situation and particular needs.
- 11.19. All bank accounts supplied for the duration of this investment will be verified with the relevant banks prior to the investment being placed.

 11.20. Conflicts of interest disclosure: the Manager shall, wherever possible avoid situations causing a conflict of interest. Where it is not possible to avoid such conflict: the Manager shall advise the Client, of such conflict in writing at the earliest reasonable opportunity and shall mitigate the conflict of interest in accordance with its Conflict of Interest Management Policy. A copy of this Policy is available on the STANLIB website. The Manager is part of the Standard Bank Group of companies.
- 11.21. The Client may at any time terminate a Financial adviser's appointment. It is the Client's responsibility to advise the Manager of such termination in writing. Upon receipt of such notification the Manager will cease payment of any further service charge to the Financial adviser. However the client understands that this will not result in a lower annual service charge as the full service charge will now be paid to the Manager.
- 11.22. NAMFISA shall not be liable by virtue of its licensing of this undertaking or by reason of its exercise of the functions conferred on it by legislation in relation to this undertaking, for any default of the undertaking.
- 11.23. The licensing of this undertaking does not constitute a warranty by the NAMFISA as to the credit worthiness or financial standing of the various parties to the undertaking.
- 11.24. A valuation given by the Manager is at the previous trading day and is not a realisation value.

- 11.25. In the case of a change of name/signature(s), a certified copy of the relative document with specimen signatures (new and previous) must accompany this request.

 11.26. If this form is signed under Power of Attorney, a certified copy of such Power must be attached unless previously recorded.

 11.27. In all cases, where the registered owner is a trust, a company or an institution, a copy of the Letter of Authority, Company Resolution or similar is required to support the request.
- 11.28. The Manager does not provide any guarantee either with respect to the capital or the return of a portfolio.
- 11.29. Collection of Investor information: STANLIB reserves the right to go back to the client for more information, if additional information is required following the compliance review process. Unless previously provided to STANLIB, please send verified/certified copies of documents required. These may be used to verify the identity of the Investor. Strictly, only clear, legible copies of identity and other documents will be accepted. The Manager reserves the right to ask for further documentation.

 11.30. Off-Boarding the Investor: STANLIB reserves the right to off-board a Client should any aspects of the compliance process deem the client to be of an unacceptable risk. We can
- only process instructions which are fully complete and accurate, and once the money for the investment reflects in our bank account. We may suspend, delay, or reject your instruction if it does not meet our requirements. You indemnify STANLIB against any loss of any nature which may arise if any money you have paid to a STANLIB bank account is reversed for any reason.

 11.31. **Unclaimed Assets:** The client acknowledges that it will ensure that STANLIB has the Client's most up to date contact details and takes responsibility to inform STANLIB of any
- changes in personal information. In the event that the Client becomes unreachable or any payment due to the Client is rejected by the receiving bank, the Client's investment may be regarded as an unclaimed asset. STANLIB will make a concerted effort in contacting the Client with unclaimed assets which may result in STANLIB appointing an external tracing company to trace and contact the Client in respect of any unclaimed assets. Costs related to tracing and administrating unclaimed assets may be recovered from the Client. Unclaimed assets will continue to be invested in the portfolio until such time the assets are claimed or transferred to another portfolio with the Authority's or Client's consent.
- 12. FIA: The Client hereby agrees to provide all documentation and information required in terms of the Financial Intelligence Act (FIA), and understands that the Manager is prohibited from processing any transactions on the Client's behalf until all such documentation and information has been received unless the FIA submission and declaration has been completed by the Financial adviser.

13. Statements

- 13.1. Clients in the STANLIB Namibia Money Market Fund will receive consolidated statements monthly.
 13.2. All other Clients will receive consolidated statements quarterly.
- 13.3. Tax certificates will be sent to Clients by August each year.
- 13.4. A Client can register on STANLIB Online and access statements 24 hours a day in a secured environment

14. Privacy

You acknowledge that STANLIB (STANLIB LIMITED, including all its subsidiaries and affiliated entities and companies) requires your personal information and consent to STANLIB processing such information to open, administer and service your investment accounts. You understand that STANLIB needs to verify your personal information prior to processing any transaction or request. All processing and verification will be in accordance with all relevant applicable legislative provisions, from time to time.

It is important to us that you understand how we obtain, process, store, and share your information. This will apply to all the products and/or services, which we provide to you, including any products and/or services provided by our affiliates and associates.

When you open an investment with us, you give us permission to disclose information for the purposes described herein, including the information of dependents and beneficiaries. You consent to STANLIB collecting, processing, storing, and disclosing this information for the purposes of:

- 14.1. Opening, administering and servicing your investment account and processing any instructions on the account. Failure to provide information requested in this form will result in STANLIB being unable to open, administer and or service your investment as requested by yourself. Information requested in this form is mandatory in order to open, administer or service your investment
- , 14.2. Communicating with you and your Financial Adviser/broker.
- 14.3. Providing your information to any entity within Standard Bank Group Limited, including its subsidiaries and affiliates, where you already have a relationship with, or where you have applied for a product or benefit from, such entity. This information will only be shared for the administration of your products or benefits by this entity.
- 14.4. Providing information to a third party contracted by us, in order to provide a service to you on our behalf in relation to your investment. We will ensure that the third party agrees to keep your information confidential and secure.
- 14.5. Transferring your Personal Information outside the borders of the Republic of Namibia to the extent that it may be required to administer or service your investment. We will ensure that anyone to whom we pass on your Personal Information agrees to treat your information with the same level of protection as we do.
- 14.6. Where you have consented to receive marketing information, enabling any entity within the Standard Group Limited, our representatives, or a Group-approved third party provider or Authorised Representative to advise you of any enhanced bene?ts or new products which become available from time to time. Please contact us should you not want to receive any marketing material from us.
- 14.7. Providing information to industry registers such as NaSIA, and contracted third parties, such as tracing agents, attorneys, debt collectors and other persons that assist with the enforcement of agreements.
- 14.8. Providing your information to regulatory authorities, governmental departments, local and international tax authorities and other persons that STANLIB under the law have to share your information with.
- 14.9. Payment processing for services providers, merchants, banks and other persons that assist with the processing of your payment instructions.
- 14.10. Persons to whom STANLIB cede their rights or delegate their obligations to under agreements.
- 14.11. Conducting research. Where appropriate, this information will be de-identified such that it cannot be linked back to you personally.
- 14.12. We undertake solely to collect, process, store and share your information as permitted by law and in accordance with the purpose as stipulated above. If you feel we have not done so, you have the right to contact us and object.
- 14.13. We will take reasonable steps to ensure that all Personal Information you provided to us is kept secure and confidential.
- 14.14. We will keep your Personal Information until such time as we are compelled to delete it, as prescribed by applicable law.

 14.15. If we become involved in a proposed or actual merger, acquisition, or any form of sale of assets, we may use and disclose your Personal Information to third parties in connection with the evaluation of the transaction. Any acquiring company would have access to your Personal Information, which would continue to be subject to these terms.

 14.16. You have the right to request a copy of the Personal Information we hold about you. We are allowed to charge you a fee to provide this information to you.
- 14.17. You have the right to request that we update, correct, or delete your Personal Information. We will adhere to this request to the extent allowed by law
- 15. Cooling off rights: Due to the nature of this product, cooling off rights are not applicable to Collective Investment Schemes.



- 16. Non-residents and Emigrants: Foreign money must be sent to our bank account and can be transferred in foreign currency or Namibian dollars. Clients are responsible for confirming the conversion date or spot rate with the bank handling the transfer within that banks timelines and rules. The Manager is not responsible for confirming the conversion date or spot rate. The Manager is not responsible for the Client's investment until it appears in the Manager's relevant bank account.
- 17. The Trustee: First National Bank Nominees (Namibia) (PTY) LTD, FNB Building, Park Side, 1st Floor, 130 Independence Avenue, Windhoek, Telephone: +264 61 299 2106.
- 18. STANLIB is a member of the Liberty Group of companies. Liberty is a full member of the Association for Savings & Investments South Africa (ASISA).
- 19. This application form and the relevant trust deed in respect of the STANLIB Collective Investments Scheme will form the agreement between the investor and the Manager. The investment will be administered in terms of the applicable legislation.
- 20. Contact details: STANLIB Namibia Unit Trust Management Company Limited, Registration number 98/043,SPACE Building, 1st Floor, Corner of Thorer and Feld Street, Windhoek Namibia, PO Box 3327, Windhoek, Namibia, Telephone +264 61 294 2252, Facsimile +264 61 294 2533, Website www.stanlib.com.
- 21. Complaints: Should the Investor wish to lodge a complaint with STANLIB regarding the services being provided, the Investor can send an email to complaints@stanlib.com.na or contact office number: +264(0)61 294 2186 and via post: Postal address. PO Box 3327, Windhoek, Namibia.
- 22. Business hours: The transactional business hours of the Manager are from Monday to Friday, 08h00 to 16h30 (excluding all public holidays).

FINANCIAL ADVISER DECLARATION		

OPTION 1

A Standard Bank Namibia Official/ Financial adviser must complete this section when the verification documents are being kept at the bank or brokerage.

I hereby confirm that I have satisfied myself as to the identity of the investor and I have verified the identity and undertake to keep records, in accordance with the requirements set out in the Financial Intelligence Act.

SIGNATURE OF STANDARD BANK				D	ATE								-				
NAMIBIA OFFICIAL/ FINANCIAL ADVISER				S	IGNED) AT			D	D	М	М		1	T	<u> </u>	T
EMPLOYEE NUMBER/ BROKER CODE																	

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Where the Standard Bank Namibia Official/ Financial adviser is not signing the declaration.

I, the Standard Bank Namibia Official/ Financial adviser hereby confirm that I have satisfied myself as to the identity of the investor and that I have attached all the relevant verified/ certified Financial Intelligence Act documentation to this form.

SIGNATURE OF STANDARD BANK NAMIBIA OFFICIAL/ FINANCIAL		DATE	-		
ADVISER		SIGNED AT			
EMPLOYEE NUMBER/ BROKER CODE					

Intermediaries are not permitted to certify their own documents.

DECLARATION

I/We hereby apply for participatory interests (units) in the above selected portfolio(s) and understand that this investment will be subject to the Deeds governing the scheme(s) administered by STANLIB Namibia.

I/We hereby agree to provide all documentation and information required and understand that STANLIB Namibia is prohibited from processing any transaction on my/our behalf until all such documentation has been provided. I/We confirm that all information provided herein is true and correct and that I/we have read and understood the contents of this form. Any money received by STANLIB Namibia that is not accompanied by the required documentation will be held in a temporary account until said documentation is received. The Client and the Financial Adviser, by signing this form, state and declare that they have each read and understood the terms and conditions pertaining to the investment; including but not limited to Investment Objective, Information on Net Asset Value, Charges, Risk Factors, Income Accruals and declare that the STANLIB and Financial Adviser charges as indicated on this application form are correct; warrant that all statements given by each of them in this application form are true and correct in every aspect; and that such statements shall form the basis of the contract which is to be entered into with STANLIB as well as the contract between the Client and the Financial Adviser. I/We acknowledge that I/We provide consent to STANLIB to collect, process, store, disclose and share my Personal Information in accordance with the terms and conditions.

SIGNATURE OF CLIENT/ AUTHORISED SIGNATORY		DATE			-			-				
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		SIGNED AT										



SIGNATURE OF FINANCIAL ADVISER
SIGNED AT



